DR. RAJEEV'S HOMEOPATHY RESEARCH HOSPITAL

# App guide

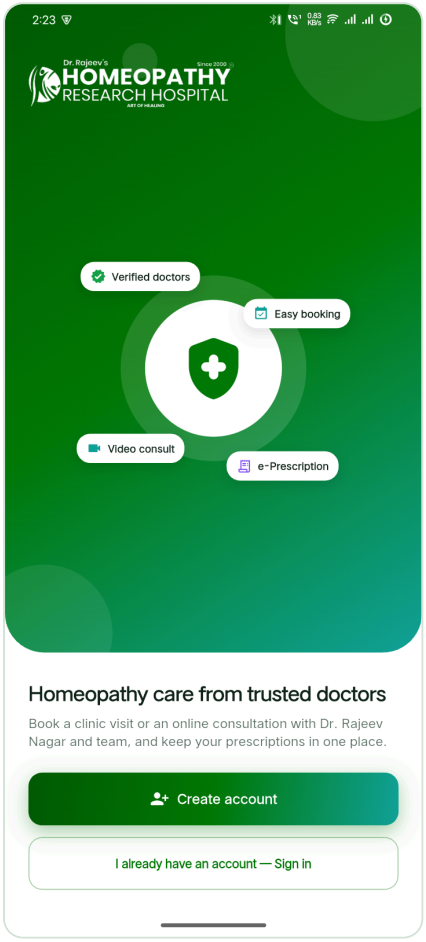
How patients and doctors use the HRH apps: create an account, book, pay, consult and get the prescription.

Version: November 2026

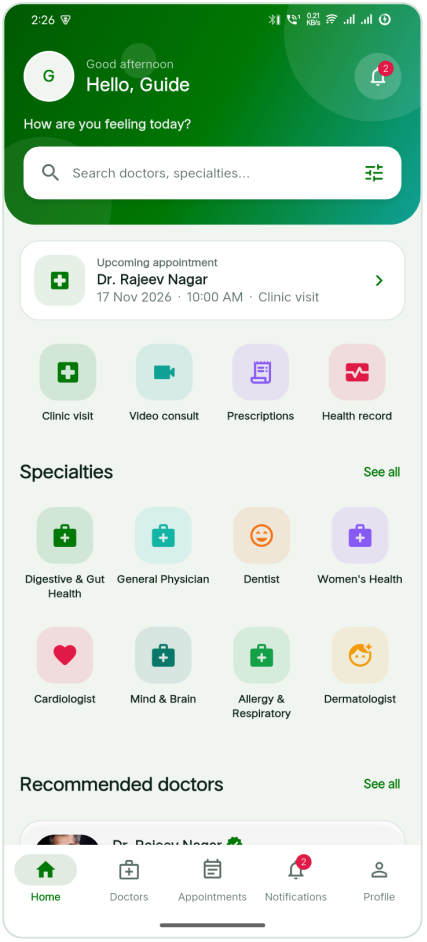
# Part A — Patient app ("HRH Homeopathy")

## 1. Create an account

1. Install HRH Homeopathy, tap **Create account**, enter your mobile number and the OTP.
2. Fill in your name and set a password. Next time you can sign in with the password or with an OTP.



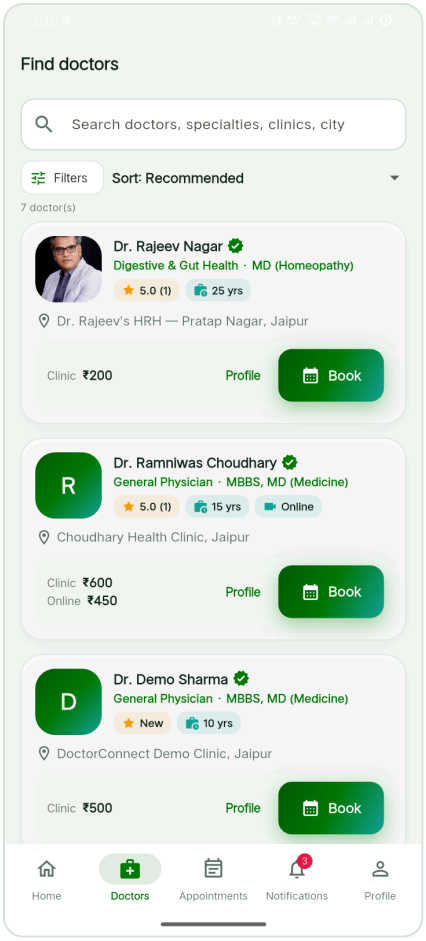

Welcome



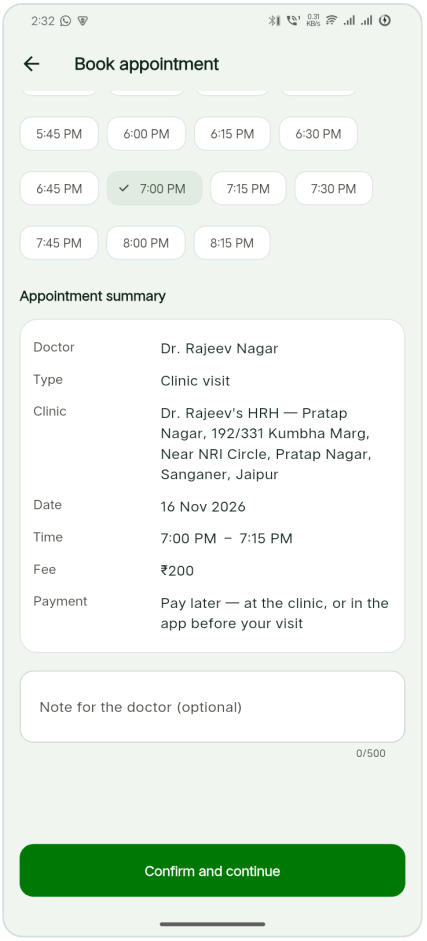

Home

## 2. Find a doctor and book

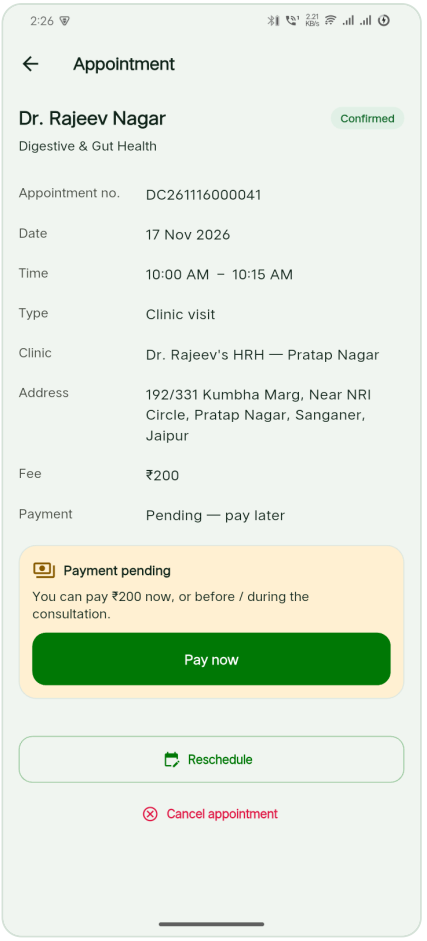
1. Doctors: search by name, concern or city; open a doctor for details.
2. Tap **Book**, choose Clinic or Online, a date and a free time, check the summary and confirm.
3. Online consultations are paid while booking. Clinic visits are booked at once: pay at the clinic, or open the appointment and tap **Pay now**.




Find doctors



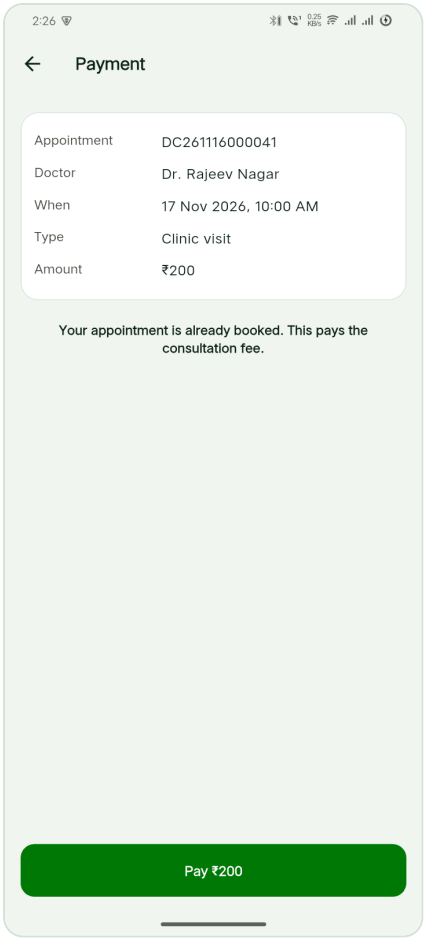

Book — summary



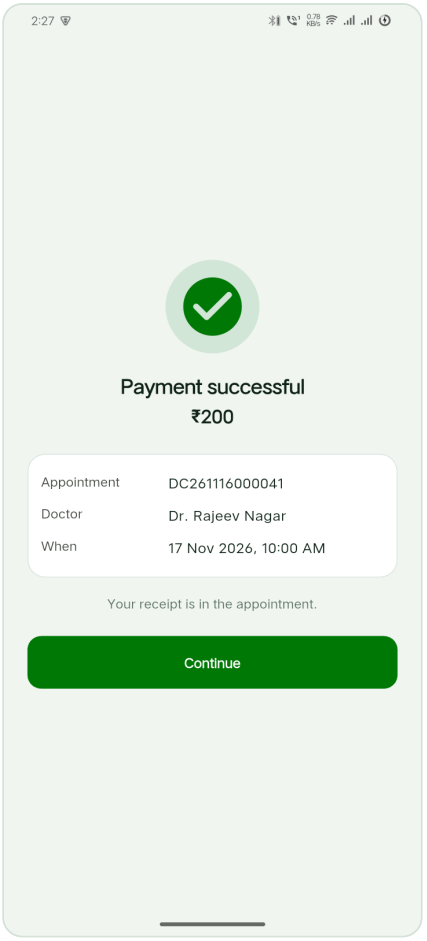

Appointment — pay later

## 3. Pay

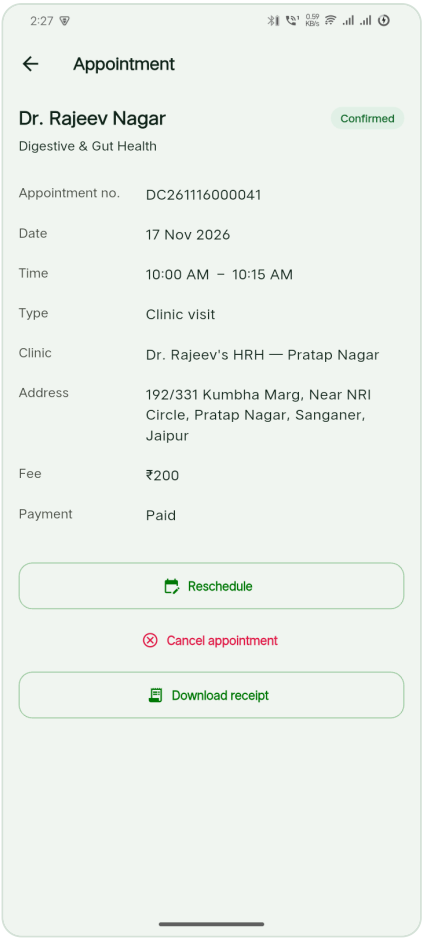
1. Tap Pay, complete the payment (UPI, card, net banking).
2. A **Payment successful** screen shows for a few seconds, then the appointment opens with the receipt to download.




Payment




Payment successful




Paid — receipt

## 4. Consultation and prescription

1. You get reminders a day, an hour and 5 minutes before.
2. Online: open the appointment at the time and tap **Join consultation**.
3. The prescription appears in the appointment and under Prescriptions; download it as a PDF.
4. Profile: your details, family health record, notification settings and Delete my account.

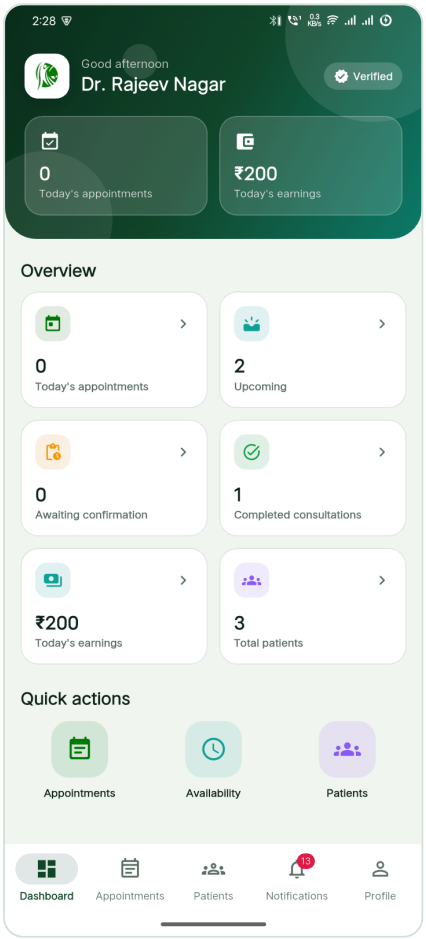
# Part B — Doctor app ("HRH Doctor")

## 1. Register and get verified

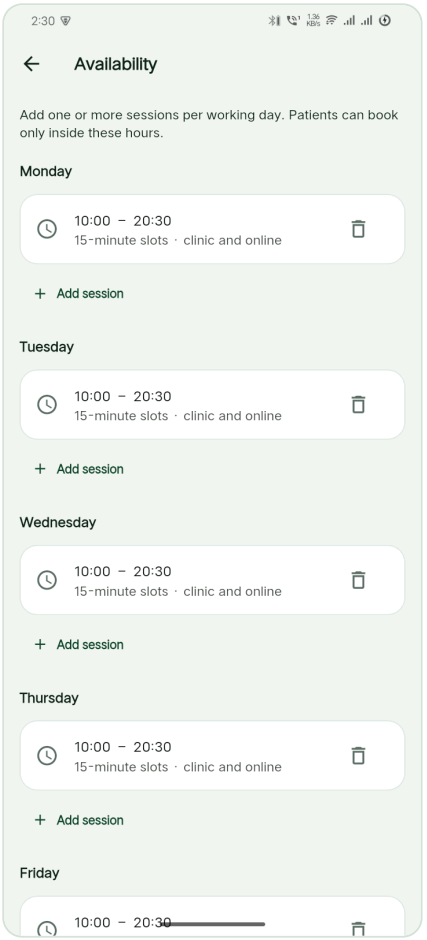
1. Install HRH Doctor, tap **Create account**, enter your mobile number and the OTP.
2. Fill in your details: qualification, registration number and authority, speciality, clinic and fees; set a password; tap Register.
3. Upload your documents and submit for verification. You get a message when the admin approves you.

## 2. Dashboard and timings

1. The dashboard shows today's appointments, upcoming bookings, earnings and patients.
2. **Availability**: add the days and hours you see patients, at the clinic and/or online. Patients can only book these times.




Dashboard

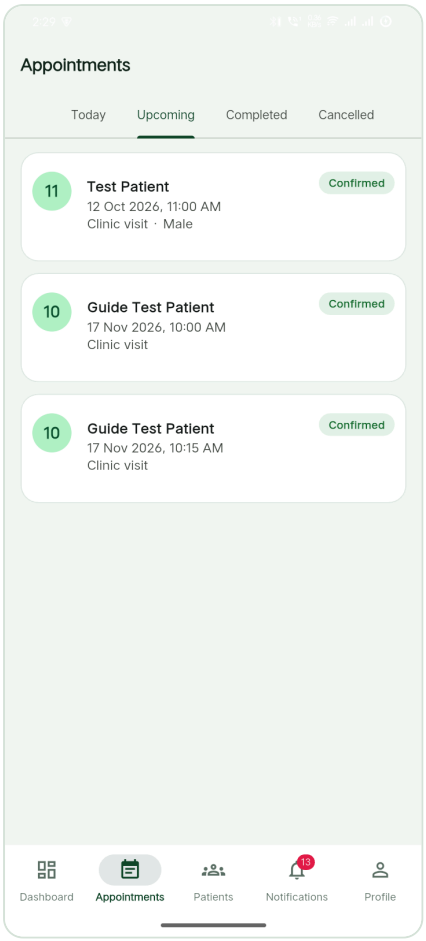



Availability

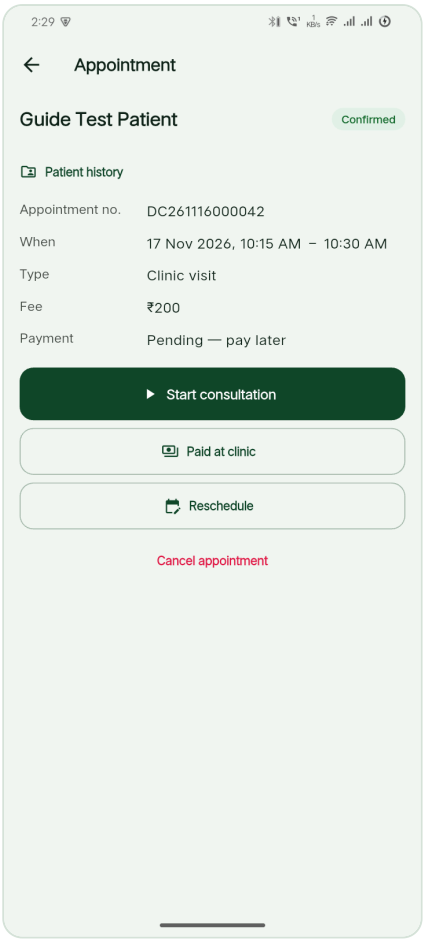
## 3. Appointments

1. Appointments: Today, Upcoming, Completed, Cancelled.
2. Open one: **Accept** or **Reject** a new booking, **Start** and **Complete** a clinic visit, **Reschedule** or **Cancel**.
3. Clinic visit paid at the clinic: tap **Paid at clinic** and choose Cash, UPI or Card — the patient gets the receipt.

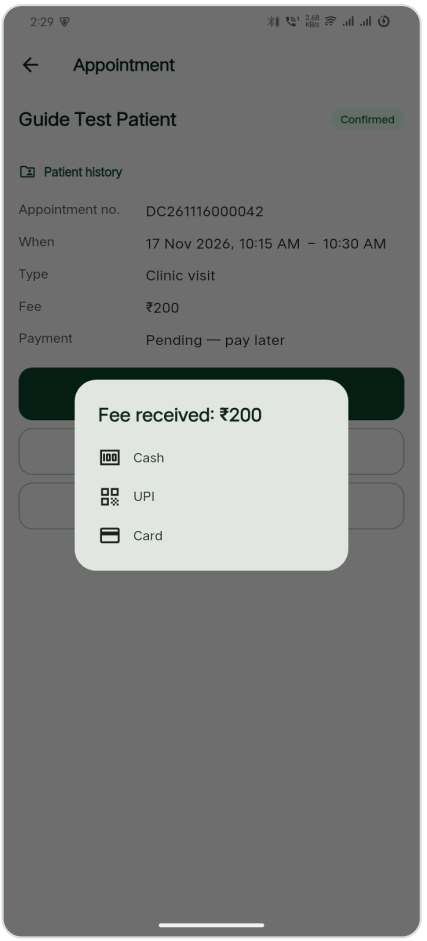
4. Online consultation: at the time, tap **Start consultation** (Zoom). Write notes and the prescription during or after it.




Appointments



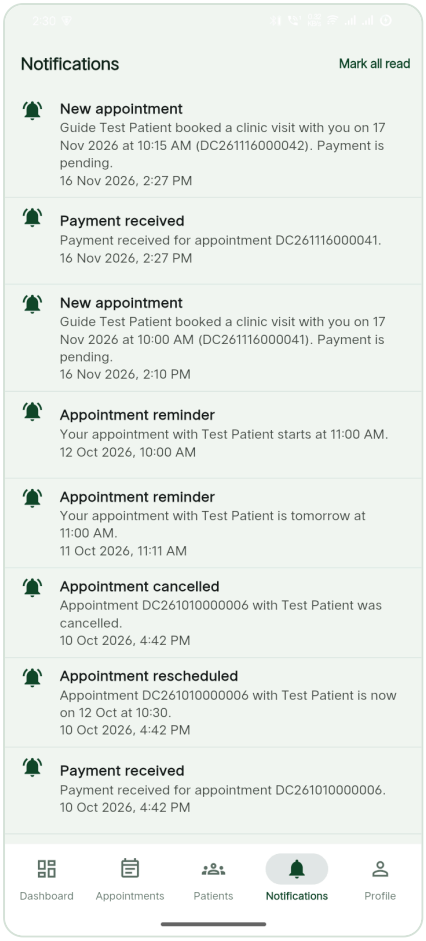

An appointment



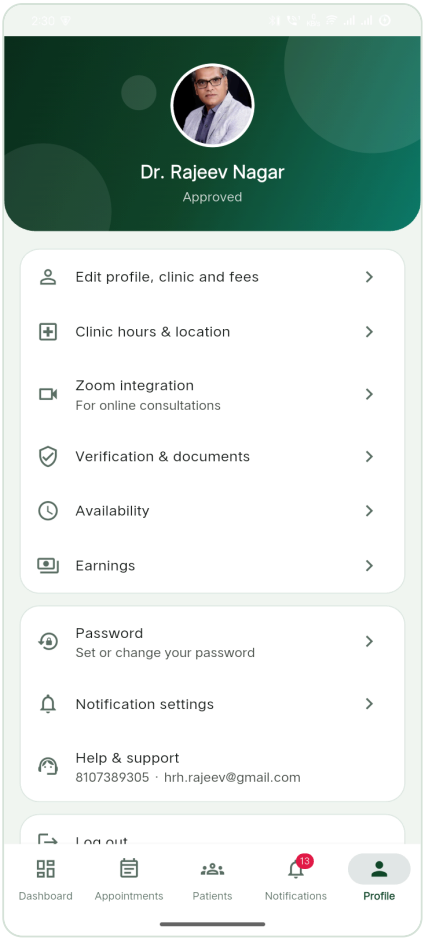

Paid at clinic

## 4. Notifications and profile

1. Notifications lists every message (new booking, payment, reminders, cancellations).
2. Profile: your details, clinic, Zoom, password, notification settings and Delete my account.




Notifications




Profile